

Home Wiring Guide for your  
**Digital Home Phone** service.



primus

Use this guide if you have a **single phone line** coming into your home that you are going to use for Primus Digital Home Phone service.

## When to Use This Guide

### Use this guide if:

- You want to enable all phone jacks in your home for Digital Home Phone use.
- You have a **single phone line** coming into your home on which you previously received phone service (or your home was pre-wired during construction and you have not yet set up your phone service), and you have a High Speed Internet Cable connection.
- You **do not** have a home alarm/security system connected to your phone line.
- All your phone jacks are in proper working order.
- You have a standard Network Interface Device (NID)  
– see next page for illustration.

If you live in a multi-dwelling unit, contact your building supervisor for permission prior to re-wiring your phone jacks.

### Note:

Please make sure that your Digital Home Phone adapter is working properly with a standard telephone set connected directly to the adapter prior to attempting to use your existing home wiring for Digital Home Phone. Just follow the five easy steps on the next pages.

### Important

If you have a DSL High Speed Internet connection, you can only re-wire a second phone line, if available, to be used with Digital Home Phone, and not your DSL line.

### Important

These instructions will work for most Canadian home wiring configurations. Unfortunately, Primus cannot guarantee that this will work for everyone and is not able to assess the suitability of a customer's existing home wiring for Digital Home Phone before, during or after placement of the order. Primus is not able to send a technician to help with your internal home wiring or Digital Home Phone.

#### Legal Disclaimer:

Primus makes no express or implied warranty regarding the instructions below. Primus also makes no warranty that the services will be uninterrupted or error free. In no event will Primus, its suppliers or distributors be liable for any incidental, consequential, special, punitive or indirect damages (including, but not limited to, damages for loss of profits) regardless of the theory of liability (including negligence) arising out of the installation work performed by you, or by third parties, including, without limitation, any wiring or other work associated with enabling Digital Home Phone service.

Primus recommends connecting no more than five telephones to your Digital Home Phone service.

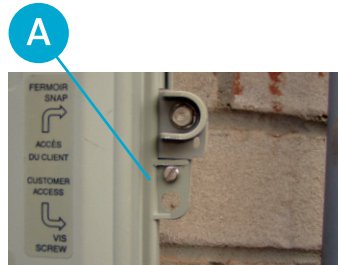


### Step 1: Locate NID

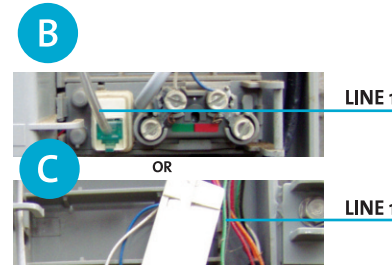


Locate your telephone Network Interface Device (NID). This is usually a grey plastic box on the outside of your home where telephone service enters. It may also be in your basement or garage. This box is a demarcation point between the phone network, owned by the local phone company, and your home wiring, owned by you.

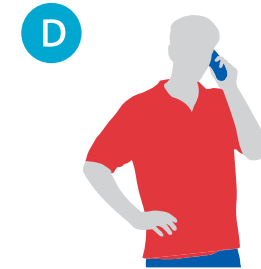
### Step 2: Identify and Unplug the Phone Line



Open the “customer” side of your NID (A). You should see one or more phone lines plugged into phone jacks (B) or one or more sets of wires connected to terminals (C); these are the phone lines coming into your home. If you have one phone line there will likely be only one connection.

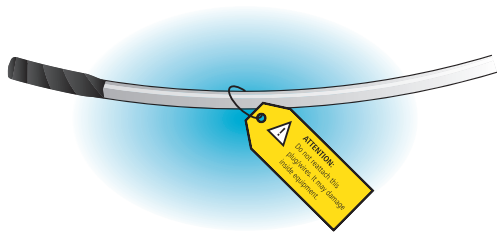


Unplug the phone line for your home’s primary line (B), or if no plug is present, remove the red or green wire or the white/blue or blue/white wire from its terminal (C).



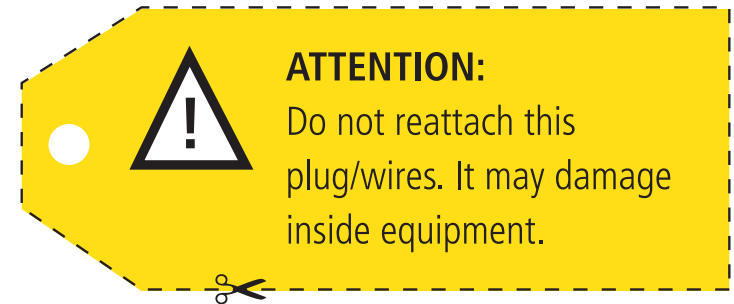
Verify the line is disconnected by checking to see there is no white noise or dial tone on a phone plugged into a jack for that line (D).

### Step 3: Wrap Wires and Attach a Warning Message



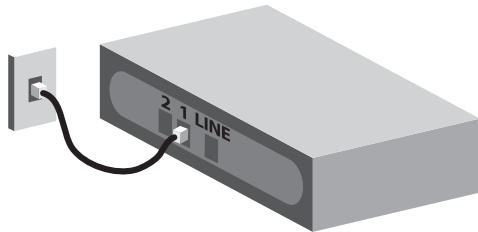
Once you have confirmed this is the correct line, leave the phone plug disconnected (or if there is no plug, remove both wires from their terminals).

Wrap black electrical tape around exposed connections (if you removed wires from terminals, be sure to wrap each exposed connection separately), and attach a label to unplugged wires. This will warn technicians not to mistakenly reconnect the local phone line



*You may cut out and use the tag above to label your taped-off wires.*

#### Step 4: Connect the Digital Home Phone Adapter to Phone Jack

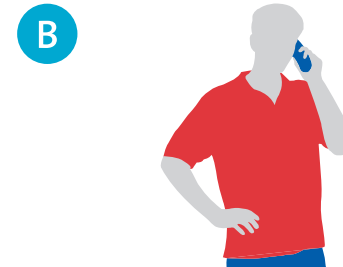


Plug "Line 1" on the back of your Digital Home Phone adapter into a wall phone jack.

#### Step 5: Connect Phones



Ensure all phones you want to use with your Digital Home Phone service are plugged into wall phone jacks (A).



Test your phones by listening for a dial tone in each, and ensure you can place and receive calls on each (B). If one or more of your phone jacks is not working, we recommend contacting a qualified service technician. Unfortunately, Primus cannot provide technical support for your internal home wiring.